

F.A.Q's

In line with our scope for continuous improvement some of our screens will now be manufactured with a roll mounted adjustment to give greater access when installed to adjust the drop/return position.

Please see part two of the adjustment instructions if you have one of these screens.

How to re-sync your remote control with your projector screen:

There are two methods of syncing the remote and wired control units, depending on which model of screen you have one of these will work.

First method:

1. Go to your projector screen
2. Press and hold the "stop" button on the wired control unit
3. Hold the button for approximately 10 seconds, you should hear 2 beeps
4. Once you have heard these beeps, point your remote control at the fixed controller and press any button on the remote control.
5. Your remote should now be synchronised with you projector screen and ready to be used

Second method:

1. Un-plug the wired controller
2. Press the "down" button on the wired controller and hold it down
3. Re-connect the power / plug the wired controller back in
4. Release the "down" button on the wired controller
5. Immediately press the "up" button on the wired controller
6. Press the central button on the remote control
7. Your remote should now be synchronised with you projector screen and ready to be used

Please note: steps 4-6 need to be completed within 3 seconds (release, press, press) or you will have to restart the process.

How to adjust the screen drop / return distance.

The screen drop height has been pre-set before delivery.

If you need to alter the adjustments for the up or down function of the screen, follow these steps.

There are two adjustment systems depending on the type of screen you have bought.

To tell which type you have, please look at the right hand end of the case (where power enters the case) and check to see if there are 2 adjustment holes there, if so follow the below instructions.

A. The adjustment alternatives can be found on the side opposite the motor. (to the right of the motor)



B. You will need a screw driver to turn the switch.

C. When the black drop is too long, turn the "down stop" limit switch with the screwdriver counter clockwise to decrease the length of the black drop, then run the screen down to test the stop position.

Repeat this process until the screen is in the desired position.

D. When the black drop is too short, turn the "up stop" limit switch with a screw driver clockwise to increase the amount of up travel, then run the screen up to test the stop position. Repeat this until the screen stops in the desired position.

If there are no adjustments in the end of the casing, follow these steps.



To locate the position of the adjustments:

Allen key adjustments can be located at the right hand end of the screen (the end where power enters the case) where the screen leaves/enters the casing, as part of the roller. There are two allen key adjustments one for the down final position & one for the up final position.

These adjustments are colour coded,

The grey allen key adjustment is for the UP adjustment.

The Yellow allen key adjustment is for the down final position.

To adjust the stopping points you will require a 3mm Allen key to turn the adjustment.

On the UP adjustment:

Turning the key clockwise will lower the stopping point, causing the distance the screen travels into the casing to be reduced.

Turning the key anti-clockwise will heighten the stopping point, causing the screen to retract further into the casing.

On the Down adjustment:

Turning the key clockwise will raise the final stopping point when lowered, causing less of the screen to be shown.

Turning the key anti-clockwise will lower the final stopping point when lowered, causing more of the screen to be shown.

CAUTION

The adjustment of the black drop has already been set by the manufacturer and should normally not require re-adjustment. The projection screen canvas could be severely damaged if it can over extend too far or re-tract too short.

If possible, please contact your local retailer for professional support. Your warranty might expire if you do not follow the instructions described in the manual. Use at your own discretion.

Maintaining and Cleaning

The screen housing can be cleaned when the screen is unplugged. Do not use a wet towel or wash it directly with water.

The screen canvas should be cleaned with a dry towel.

Do not touch the screen surface directly to avoid damaging/scratching the surface.

Never hang anything on the screen housing as this may over burden the screen.

Turn off electricity and retract the canvas when not in use.